

In the Claims:

Claims 1-14 (canceled).

Please add the following new claims 15-39:

15. (new) A process for preparing and storing moist glass-making batch which comprises incorporating a surfactant in moist batch whereby, on storage of the batch at a temperature below 30°C, the batch remains free flowing without setting.
16. (new) A process as claimed in claim 15 wherein the moist batch includes between 2% and 10% free water.
17. (new) A process as claimed in claim 15 wherein the moist batch includes a water-soluble component.
18. (new) A process as claimed in claim 17 wherein the water-soluble component is soda ash.
19. (new) A process as claimed in claim 15 wherein the surfactant is chosen from a group including anionic, cationic, non-ionic and zwitterionic surfactants.
20. (new) A process as claimed in claim 19 wherein the surfactant is anionic.
21. (new) A process as claimed in claim 20 wherein the anionic surfactant is a soluble soap.
22. (new) A process as claimed in claim 21 wherein the soluble soap is a carboxylate having a carbon chain length of between C4 and C22 inclusive.

23. (new) A process as claimed in claim 22 wherein the soluble soap includes a Group I, II or III counter-ion.
24. (new) A process as claimed in claim 15 wherein the surfactant is incorporated into the batch in an amount from 0.0001% to 5% of the weight of the batch.
25. (new) A process as claimed in claim 15 wherein the surfactant is incorporated into the batch as the batch ingredients are mixed.
26. (new) A process as claimed in claim 15 wherein the moist batch is stored for at least 24 hours.
27. (new) A process for preparing moist glass-making batch which comprises incorporating a surfactant in the moist batch whereby, on preheating the batch at or above 100°C before supply to a glass melting furnace, the batch remains free flowing without setting.
28. (new) A process as claimed in claim 27 wherein the batch is pre-heated to a temperature of at least 150°C before supply to the glass melting furnace.
29. (new) A process as claimed in claim 27 wherein the moist batch includes between 2% and 10% free water.
30. (new) A process as claimed in claim 27 wherein the moist batch includes a water-soluble component.
31. (new) A process as claimed in claim 30 wherein the water-soluble component is soda ash.

32. (new) A process as claimed in claim 27 wherein the surfactant is chosen from a group including anionic, cationic, non-ionic and zwitterionic surfactants.
33. (new) A process as claimed in claim 32 wherein the surfactant is anionic.
34. (new) A process as claimed in claim 33 wherein the anionic surfactant is a soluble soap.
35. (new) A process as claimed in claim 34 wherein the soluble soap is a carboxylate having a carbon chain length of between C4 and C22 inclusive.
36. (new) A process as claimed in claim 34 wherein the soluble soap includes a Group I, II or III counter-ion.
37. (new) A process as claimed in claim 27 wherein the surfactant is incorporated into the batch in an amount from 0.0001% to 5% of the weight of the batch.
38. (new) A process as claimed in claim 27 wherein the surfactant is incorporated into the batch as the batch ingredients are mixed.
39. (new) A process as claimed in claim 27 wherein the moist batch is stored for at least 24 hours.